



NEW EAGLES DOWNTOWN

ZAHABIA RESORT & AQUA PARK



New Eagles Downtown Zahabia Resort & Aqua Park

All Inclusive Formula



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New EAGELS Welcoming

New Eagles Welcome Cocktails during check-in

Cold towel service in the lobby

Accompanying all guests to the rooms

Appropriate arrangements for disabled guests in public areas

Table reservations in the main restaurant for disabled guests

**Bottled water and refreshing towels were delivered to the guest's car at
checkout**

24 Hours Receptionist/ Concierge Service

Food Service outlets:

Main Restaurant (3 Meals):

The Main Restaurant is the primary dining venue, offering three buffet meals:

- **Breakfast:** from 07:00 till 10:00 Hrs.
- **Lunch:** from 13:00 till 15:00 Hrs.
- **Dinner:** from 18:30 till 21:00 Hrs.

Extended Dining & Snacks

- **Late Breakfast:** (Including sandwiches, cakes, fresh pastries) is offered at the Lobby Bar & the Beach Restaurant from 10:30 till 12:00 Hrs.
- **Late Dinner:** Available at the Main Restaurant from 22:00 till 01:00 a.m.
- **Snacks (Waffles):** Available at the Aqua Bar from 10:00 till 11:00 Hrs.
- **Snacks (Pancakes):** Available at the Aqua Bar from 16:00 till 17:00 Hrs.
- **Kids Daily Buffet:** Served at the Main Restaurant During (Lunch & Dinner)
- **Tea time:** (Including croissant, cake, fresh pastries) is hosted at the Lobby Bar from 17:00 till 18:00 Hrs.
- **Beach Restaurant Casual Dining :** (Including sandwich, pasta, pizza, french fries, salads, fresh pastry) is available from 13:00 till 15:00 Hrs.
- **Ice cream (For children):** Served at the Relaxing Bar from 15:00 till 16:00 Hrs.



Speciality A La Carte Dinning Offer

Elevate your stay with our complimentary A La Carte dining experiences!

Guests with a minimum stay of 7 nights are eligible for two complimentary dinners per stay, one at each of our specialty restaurants.

Important Note: Total Complimentary Dinners: (One at La Dolce Vita, One at SHAHRZAD).

Advanced reservation with Guest Relation is a must.

The Oriental Restaurant: Shahrzad

Enjoy one complimentary dinner per stay with a delicious Oriental Set Menu specializing in:

Mashawi (Mix Grilled Dishes): Including Kofta, Shish Kebab, and Chicken, served with traditional sides.



The Italian Restaurant: La Dolce Vita

Enjoy one complimentary dinner per stay with a classic Italian Set Menu featuring:

Traditional Pizza made with fresh ingredients.

Main Course: (Beef steak, pasta, Chicken Cordon Bleu)



Beverages Service Outlet:

All-inclusive drinks are served at the following locations:

NAME	SERVICE	TIME
Lobby Bar	Full Beverage Service	From 10:00 Hrs till 22Hrs
Main Restaurant Bar	Full Beverage Service	lunch and dinner time
Relax Bar	Full Beverage Service	From 10:00 Hrs till Sunset
Beach Bar	Full Beverage Service	From 10:00 Hrs till Sunset
Marina Beach Bar	Full Beverage Service	10:00 Hrs. till Sunset
Aqua Bar	Full Beverage Service	10:00 Hrs. till M.N.



The Lobby Bar operates 24 Hours. Please note the specific All-Inclusive inclusion times for this outlet as follow:

- Complimentary Beverages (All-Inclusive): From 10:00 AM to 10:00 PM.
- Payable Beverages: From 10:00 PM to 10:00 AM (outside the All-Inclusive package).

All-inclusive Drinks (By Glass):

The Following Beverages are included in the formula & (SERVED BY GLASS)

- Local Wine.
- Local Beer.
- Local Alcoholic (Gin, Vodka, Rum, Brandy, Ouzo, Whisky and Tequila).
- Draft soft drinks (Cola, Fanta, Sprite, Soda and tonic).
- Draft Mineral water.
- Draft Juices.
- Cocktails: Alcoholic Cocktails and Non-Alcoholic Cocktails.
- Hot drinks (Tea, Coffee, Anise, Mint, and green tea)

In-Room Amenities:

- Daily one bottle of water in the room
- Daily coffee station Refill in the room



Sports And Leisure Facilities:

The following facilities and activities are included for your enjoyment:

- **Towel Centre:** Open from 08:00 till Sunset (free towels, sun beds, shades).
- **Daily Aqua Park Working Hours:** Available in two sessions:
from 10:00 Hrs. till 12:00 and from 14:00 Hrs. till 16:00 Hrs.
- **Sports Center (Day Time) Activities:** Tennis Table, Volley ball, Boccia, Water ball, Water GYM, Darts, and Beach Foot Ball.
- **Beach Opening:** From 08:00 AM till Sunset.

Kids Activities: as follow

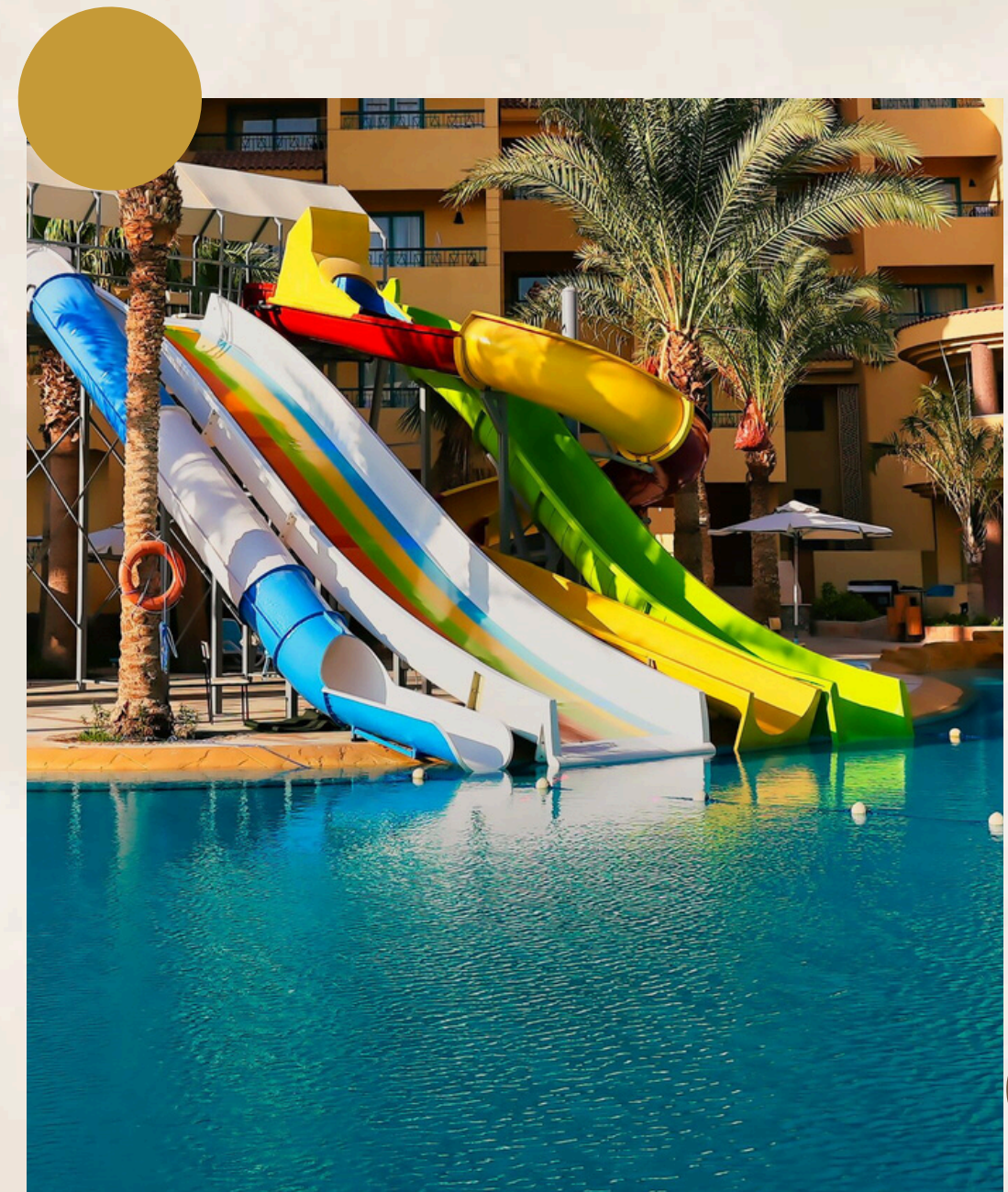
- **Mini club:** For kids from 04-12 years old.
- **Morning Session:** 10:30 till 12:00
- **Afternoon Session:** 15:00 till 16:30

Evening Entertainment

- **DAILY Night Show:** Starts at 21:00 at the Amphitheatre.

General Notes (N.B)

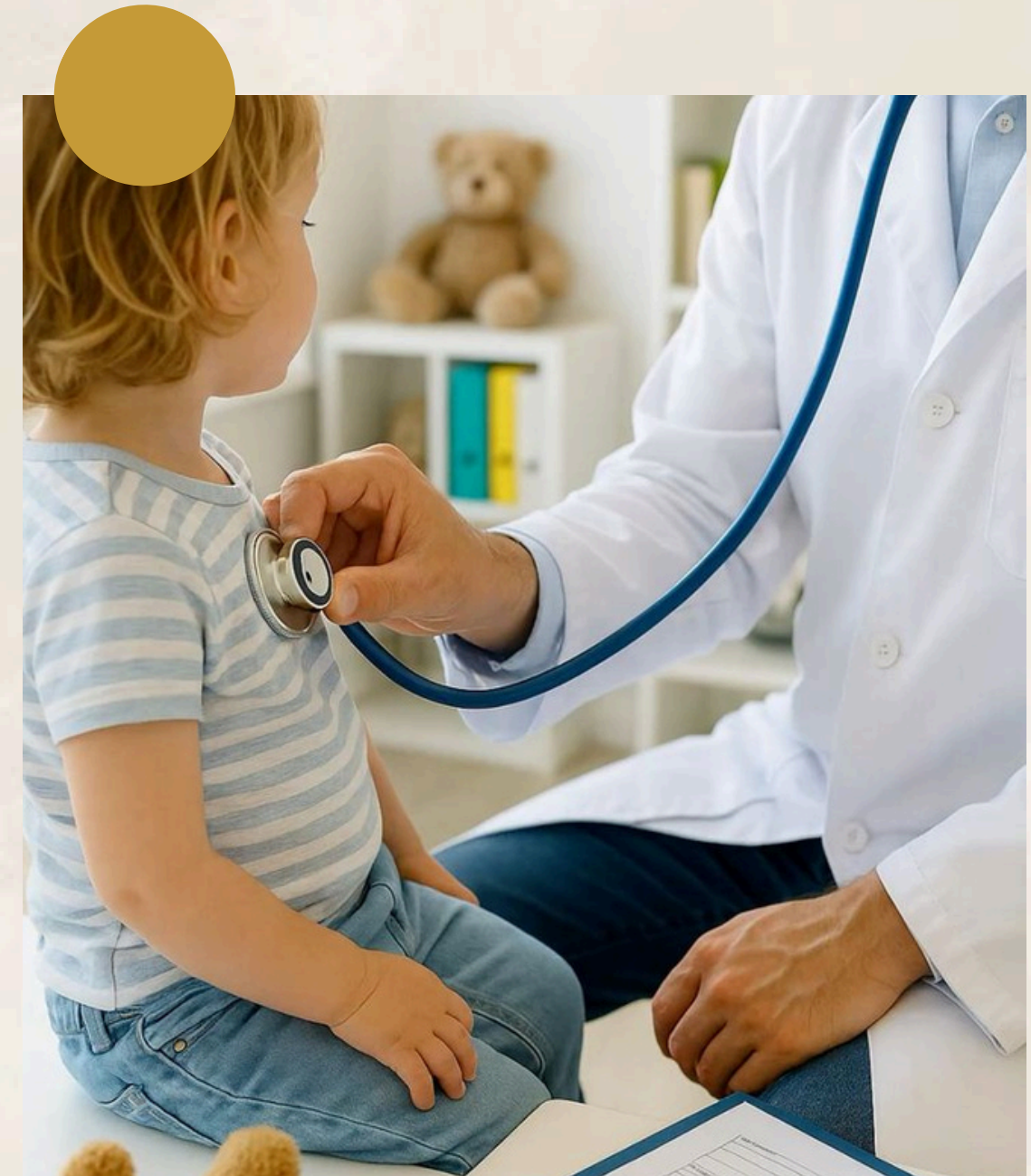
- The all-inclusive bracelet must be intact and shown to the hotel staff whenever requested



Chargeable Services (Extra Costs Apply)

The following services are not included in the All-Inclusive formula and are available for an extra charge:

- **Doctor: Clinic hours (10:00-12:00 & 19:00-20:00). An On-Call Doctor is available 24 hours (inform the reception if needed).**
- **Limousine Service.**
- **Late check-out: Check availability and rates with the front desk.**
- **Mini Bar: All drinks in the mini bar are payable.**
- **Wellness & Spa: Massage, Sauna, Jacuzzi, Steam Bath.**
- **Premium Beverages: Imported alcoholic drinks.**
- **Fresh juices.**
- **Espresso.**
- **Beauty Salon.**
- **Riding camel.**
- **Water Sports: Snorkeling Equipment – Diving Center.**
- **Laundry**
- **Shisha Corner**



Hotel Guidelines and Information

Arrival and Departure

Check-in time is after 14:00.

Check-out time is before 12:00 PM. Please return your key to The Reception before 12:00 PM. Otherwise, a charge per person will be applied (Depends upon Availability).

Services and Amenities

Daily transportation is provided from the gates to the beach and back.

Breakfast Boxes could be reserved a day before excursions (maximum time to receive reservations: 16:00 hrs.).
The room Safe Box is free of charge. Please leave your Room Safe Box Open when you Check out from the room.

Inviting outside guests is not included in our all-inclusive system.

Policy Notes

A charge will be applied for the lost towel card.

Swimming wear is not allowed in our restaurants and lobby bar; we kindly request to wear “smart casual”.

Please note, for your safety and health, it is not allowed to take any cutlery (plates, glass, forks, etc.), food, or fruits outside the restaurants or bars.

Smoking Shisha is not allowed in the rooms.

Smoking too much in the rooms and breaking fire glass will operate the alarm in the entire hotel.

As per Egyptian law, teenagers less than 18 years old are not served alcoholic drinks.

Payment Methods

For payment, we accept LE, €, \$, £, Visa, and MasterCard.





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Contact with Us

